

As part of the DTS Group, DTS CLOUD SECURITY MonEPE supports customers, as an established IT service provider, in the focus areas data center, technology and security. With our two own certified German data centers and over 350 employees at 14 locations in Germany and Greece, we offer customers versatile, innovative and hybrid solutions. Flat hierarchies, friendly atmosphere, sustainable personnel development and an open-door culture - that's DTS.

German Speaking IT Support / Helpdesk 1st/2nd Level (m/f/d)

Location: Athens or Thessaloniki

Time: Immediately

Type of employment: Full-time, permanent contract

Your tasks

- End user support for customers (remote)
- Qualification and dispatching of incoming support requests
- Incident solution (1st Level)
- Microsoft client system support and adaptations to existing systems in the Microsoft server environment
- Support IMAC for Customers
- IT-support (1st Level) for colleagues

Your know-how

- Fluency in spoken and written German
- Fluency in spoken and written English
- Completed training or studies in the field of IT or comparable professional experience
- Basic knowledge of network technology, DNS/DHCP and Windows Server operating systems
- Experience in supporting Microsoft Office and Windows client operating systems

Your personality

- Distinct customer and service orientation
- Self-sufficient and organized way of working
- Strong team and communication skills
- Solution-oriented mindset and reliable manner

Our offer

- Versatile range of tasks with opportunities for professional advancement
- We provide private health insurance for our employees
- Intensive training (approx. 4 to 6 months) in Germany at our expense (depending on the development of the Covid-19 regulations)
- One monthly flight back during the training period
- Compatibility of family, leisure time and career



- Continuous opportunity for personal and professional development
- An accompanied gentle introduction

Become part of our team and bring in your professional knowledge as well as your positive personality traits!

Have we aroused your interest? If so, we are looking forward to receiving your compelling application, stating your desired (gross) salary and the earliest possible starting date.

Do you have any further questions about your career at DTS? Please give us a call!

<https://www.dts.de/en/career/jobs/details/20575>

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